



Quality Orthopaedic Care, P.C.

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FINANCIAL POLICY

We are committed to providing you with the best possible medical care. To cover the cost of our services we accept most commercial medical insurances. If you have medical insurance, we want to help you receive your maximum allowable benefits. Please be aware that Quality Orthopaedic Care is defined as a "specialty practice" by the insurance industry. Our staff is very knowledgeable and can answer general questions about insurance coverage. If you have specific questions about your policy, your best resource may be your primary care doctor or your insurance company customer service representative.

If you do not have medical insurance, we do offer percentage discounts to patients that pay in full at the time of service or sign and honor their payment plan agreement. We also offer financing through Care Credit and accept payments by cash, checks, Visa, MasterCard and Discover. If you have questions about our payment plans, financing or percentage discounts please contact our business office at 603-228-7261.

We will submit your insurance claim for you, but it's important that you understand the following:

- The patient or parent/guarantor is responsible for paying for all services. This includes costs not covered by the insurance company or denied claims.
- Co-payments are to be paid at the time of service.
- A \$25.00 charge will be added to the account balance if a check is returned for insufficient funds.
- If your injury is work related, but denied by workers' compensation insurance, our policy is to forward your claim to your medical health insurance with the denial notification. Please contact our business office if you have any questions about this process. That number is 603-228-7261.
- If your account is forwarded to a collection agency, their collection fees will be your responsibility and added to your account balance.

If you have any questions or concerns about this policy statement, please feel free to give our office a call at 603-224-1223.

Andrew Cagle
Practice Manager

Policy updated October 1, 2009